



ESTOVER SURGERY

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Practice Manager: Samantha
Richards

YOUNG PEOPLES CORNER

In the main foyer of the building is a Young Peoples Corner. This has been created in order for our younger patients who may not feel comfortable coming to ask the receptionists for information on specific areas. If you have used this area before and feel there is room for improvement we would welcome your feedback. We would also like to take this opportunity to remind you of the Teenage Confidentiality policy, a copy of which is on the practice notice board.

APPOINTMENTS

Patients can book an appointment which is for 10 minutes for the Doctor. This is just enough time to deal with one problem. If you have more than one problem then please book a double appointment or make further appointments.

This will help prevent surgeries from running late.

Please make sure that you attend a booked appointment. If the appointment is no longer needed then please cancel it in good time so that someone else may use it.

LATE CLINIC

Every Wednesday evening we run a late evening clinic. These appointments are available to book in advance and aimed mainly for those who work and find it difficult attending during normal working hours.

MAGAZINES

During the recent Practice Questionnaire a comment was made with regards to not having an adequate selection of magazines for males and females.

We rely on the generosity of patients who donate the magazines to us for use in the waiting room.

Some surgeries do not have magazines at all as they can be classed as a potential infection control hazard.



The Plymouth Public Dispensary Trust

In the course of your work, do you see individuals who are struggling as they are sick, convalescing, disabled or infirm? Would a little financial help relieve the strain of daily life to aid their recovery?

The Plymouth Public Dispensary Trust is a long-established charity, whose aim is to provide support to Plymouth residents who are both sick and poor.

If you are professionally involved with someone who you feel would meet the criteria and are willing to apply for assistance on their behalf, please contact the Plymouth Public Dispensary Trust. The grant application process is straight forward but must be supported by a professional involved in their care, applications are therefore welcomed from professionally qualified staff in the NHS, Social Care, Local Authority or other agencies.

Previously grants have been provided for mobility aids, essential home furnishings or travelling expenses to visit a loved one.

If you know of someone who the Plymouth Public Dispensary Trust may be able to help, please contact the Administrator to the Trustees for an application form on 01752 228504 or email publicdispensary@tiscali.co.uk

HOW CAN I FIND AN NHS DENTIST

NHS Dentists in Plymouth are taking on new patients. Anyone can make an appointment for a check-up. NHS treatment is free if you are under 18, under 19 and in full-time education, pregnant or receiving certain benefits. Normal charges apply for other NHS patients. To find your local NHS dentist please visit:
www.plymouthpct.nhs.uk



or call 01752 434111
or email
plymouth.dentistry@nhs.net

PATIENT REFERENCE GROUP

Are you interested in joining a reference group in order for the surgery to obtain constructive feedback and views on how we perform. We are looking for a cross section of representatives which can include age, carers, employed, unemployed to name but a few.

If you feel this is something you would like to be involved in please notify the practice manager.